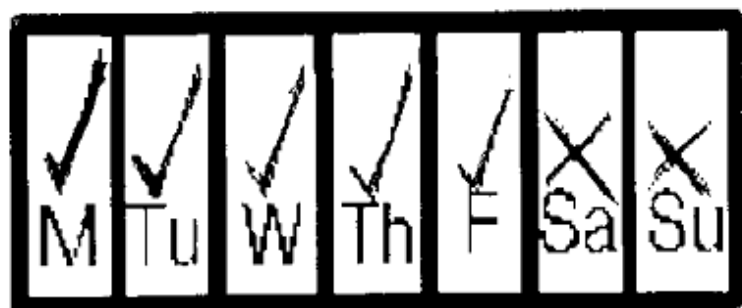
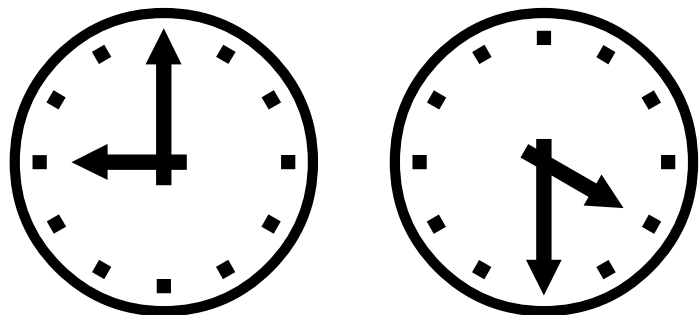


When is PALS open?

We are open between 9.00am and 4.30pm Monday to Friday. We are not open in the evening or on Saturday and Sunday.



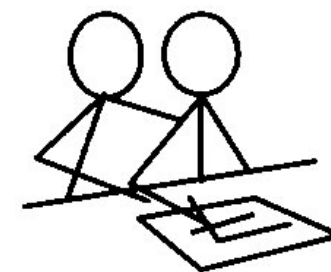
Visit our website www.royalberkshire.nhs.uk

PALS, August 2009

Review due August 2010

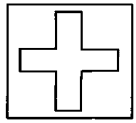
Royal Berkshire **NHS**
NHS Foundation Trust

PALS



Patient Advice & Liaison Service

We can help you:



To find out about services run by the Royal Berkshire NHS Foundation Trust



With any problems you have with services in the Royal Berkshire NHS Foundation Trust



If you are worried about the care staff have given you



To find support groups to help you

Who can PALS help?



People who use or have used services run by the Royal Berkshire NHS Foundation Trust



Their families and carers

How do I get help?



Call in person to the PALS office on Level 2 in the main entrance – ask a member of staff where it is.



Or you can telephone PALS for help. Our number is **0118 322 8338**



Or you can write to us at: PALS

Level 2 Main Entrance
Royal Berkshire Hospital
London Road
Reading RG1 5AN



Or you can send us an email. Our email address is:

talktous@royalberkshire.nhs.uk